

# PIPETMAN<sup>®</sup> Service & Calibration Order Form



## Billing Address

Company: \_\_\_\_\_  
 \_\_\_\_\_  
 Address: \_\_\_\_\_  
 \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

## Shipping Address (no P.O. Boxes)

Same as Billing

Company: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

## Customer Contact Information (in case there are questions)

Name: \_\_\_\_\_  
 Phone: \_\_\_\_\_ Fax: \_\_\_\_\_  
 Email: \_\_\_\_\_

## Fisher Representative Contact Information

Name: \_\_\_\_\_  
 Phone: \_\_\_\_\_ Fax: \_\_\_\_\_  
 Email: \_\_\_\_\_

### Select Service Interval

3 Months  6 Months  Annually  Other \_\_\_\_\_

### Personal Labels

I would like my personal labels removed from my pipette(s).

### Repairs (required)

Please contact me with a service estimate before replacing parts that are not covered in the service program, see below for details.

Yes (may delay turnaround)  No

### Calibration Certificates

Go Green! I would like to receive my pipette calibration certificates as electronic files only.  Yes  No

### ISO 17025 Pipette Calibration Service

ACLASS accredited ISO 17025 Calibration Certificates available for pipettes that receive Level 2 or Level 3 service.

Add \$10.00 per pipette

## SELECT A SERVICE TYPE:

**PIPETMAN Service and Calibration:** Most brands of single channel pipettes will receive a free seal and o-ring once a year (if applicable) and a free tip holder if evaluation shows it needs to be replaced, all other parts are extra. Gilson uses new, original manufacturer parts for pipette repair. All service levels listed below include a full internal and external cleaning and decontamination, adjustment and calibration, visual and functional inspection, and repair. You will also receive a calibration label and a detailed calibration certificate for each pipette.

Service Type	*As Found Data		*As Returned Data		List Price							
	Volume Settings	Weighings	Volume Settings	Weighings	Single Channel	QTY	Multichannel (One Channel, leak test all)	QTY	Multichannel (All Channels, 8)	QTY	Multichannel (All Channels, 12)	QTY
<b>Level 1</b>	N/A	N/A	2	2	\$35		\$55		\$81		\$103	
<b>Level 2</b>	N/A	N/A	2	4	\$48		\$61		\$100		\$143	
<b>Level 3</b>	3	5	3	10	\$57		\$81		\$235		\$315	

\*As Found Data: collected prior to any repairs being performed to verify function. \*As Returned Data: collected after repairs and adjustments have been made.

### Special Instructions (may delay turnaround): \_\_\_\_\_

Ship in a secure package by an insurable carrier to: **Gilson Service Center | 3101 Laura Lane, Ste 100 | Middleton, WI 53562**

## Payment Information

### Gilson Account Number:

If you do not have a Gilson Account Number please call Technical Support at (800-445-7661 x 6367)

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P.O. Number: \_\_\_\_\_

P.O. Amount: \_\_\_\_\_

*I certify that these pipettes are fully decontaminated and are free of radioactive and biohazardous materials.*

Signature \_\_\_\_\_

Date: \_\_\_\_\_

**Terms:** Net 30 days, FOB Middleton, WI. Freight charges are prepaid and added to invoice.

**Shipping Method:** Pipettes are returned Second Day Air unless Gilson is advised otherwise.

**Turnaround:** Approximately 2 business days in Gilson Service Center.

**ISO 17025 Pipette Calibration Service:** ISO accredited service is compliant with ISO/IEC 17025:2005.

For service information go to: [www.gilson.com](http://www.gilson.com)  
 phone: 800-445-7661 | fax: 608-821-4402



For customer service, call 1-800-766-7000.  
 To fax an order, use 1-800-926-1166.  
 To order online: [www.fishersci.com](http://www.fishersci.com)

